

CMC TFO Checklist

Procurement Services

- Specification review and technical advice
- Factory selection, contracting
- Standards compliance
- New build inspections, line monitoring
- Warranty enforcement

Vendor network

- Depot selection
- Contract negotiations
- MAH / MAM design and implementation including coding protocols
- EDI implementation/training
- Auto-approve programs
- Manage FiFo programs
- Payments and self billing programs
- Depot audits

Repair cycle

- Office estimate review (using EDI and digital imagery)
- Field surveys
- Timely dispute management
- Manage depot approvals
- Monitor repair productivity
- Monitor repair quality, post repair inspections

Cost control

- Ensure MAH / MAM compliance via automated and manual tariff checking
- Ensure most cost-effective repair methods are used
- Identify and trace previous or duplicate repairs
- Third Party Claims
- Improper repairs
- W+T
- Warranty
- Handling
- Old damages
- On hire exceptions

Inventory management

- Proactive repair management in lowest-cost repair locations
- Positioning management for best repair or sell results
- Pre-offhire monitoring and inspections

Lease Administration

- Booking and pre-clear management
- On-hire inspections

Dispositions

- Sell fix decision making
- Manage wholesale trader networks

Information and reporting

- Depot performance
- Estimate accuracy
- Repair hours compliance
- Repair quality
- Timely reporting, EDI compliance
- Billing accuracy
- Damage experience by equipment type, trade
- Survey effectiveness

Systems and Communications

- Vendor EDI
- Mobile apps
- Image database
- A/P integration
- Interfaces to customer logistics and tracking systems